

VMware Workspace ONE: Skills for UEM [V22.X]

Course Duration: 24 Hours

Course Code: VMW-WS1 -UEM22X

1. Course Overview

The *VMware Workspace ONE: Skills for UEM [V22.X]* course equips learners with the essential skills required to configure, manage, and secure endpoints using Workspace ONE Unified Endpoint Management (UEM). Participants will gain hands-on experience in deploying applications, managing devices across platforms, configuring security policies, and integrating Workspace ONE with existing enterprise systems.

2. What You'll Learn?

By the end of this course, participants will be able to:

- Understand the architecture and key components of Workspace ONE UEM.
- Configure and enroll devices across different operating systems.
- Manage applications, profiles, compliance policies, and resources.
- Implement security policies and protect corporate data.
- Perform UEM maintenance and troubleshooting.
- Integrate Workspace ONE with productivity and identity services.

3. Target Audience

This course is designed for:

- System Administrators

- IT Managers
- Mobility and Endpoint Management Specialists
- Workspace ONE UEM Administrators
- Technical Support Staff implementing UEM solutions

4. Pre-Requisites

Participants should have:

- Basic understanding of networking, mobile device platforms, and system administration.
- Knowledge of enterprise mobility concepts.
- Experience with Windows, Linux, or macOS operating systems (recommended).

5. Course Content

Module 1: Introduction to VMware Workspace ONE UEM

- Overview of Workspace ONE and UEM architecture
- Key features and benefits

Module 2: UEM Console Navigation and Management

- Exploring the console interface
- Managing users and organizational groups

Module 3: Device Enrollment and Management

- Enrollment methods for various platforms
- Device lifecycle and compliance management

Module 4: Application Management

- Deploying, updating, and managing applications

- Public, internal, and SaaS apps

Module 5: Profiles, Policies, and Security

- Creating and assigning device profiles
- Compliance policies and conditional access
- Data protection and security configurations

Module 6: Productivity and Integration

- Integrating Workspace ONE with productivity apps
- Identity management and single sign-on (SSO)

Module 7: UEM Maintenance and Troubleshooting

- Monitoring, reporting, and analytics
- Common troubleshooting techniques

Module 8: Advanced Configurations

- Customization and automation
- API and advanced features